



Missing submission notification and missing members checklist for employers on-boarded to MCR

Recently we've made some changes to our systems which has resulted in you not receiving a missing submission notification or a missing members checklist file.

Usually, the missing notification is sent out if we haven't received your MCR file by the expected date of the 15th of the month. This has been resumed and going forward you'll receive notifications.

[Find out more](#)

HEADLINES



45 years of reckonable service reached and the career average scheme

We'd like to remind you that since 1 April 2022, members who were previously exempt from making pension contributions in the final salary scheme, will now pay contributions under the career average scheme.

[Learn more](#)



Employer drop-in session

Our employer drop-in sessions are a great way to get involved with the Scheme and what we have to offer. The sessions are open to all and are a fantastic way for you to hear the latest news and updates directly from us. We're also happy to answer any questions that you may have on the day. Our next session will be on Thursday 23 June at 2pm.

[Book your place here](#)



MPO report and email templates

As you may be aware, every month we send a report to your establishment outlining members who are yet to sign up to My Pension Online (MPO). We encourage the use of the portal as it's a great tool members can use.

To make it easier for you to put forward this message to members, we've created a number of email templates that you can send to your employees, encouraging them to register.

[Find out more](#)



FURTHER NEWS

Multi Factor Authentication (MFA)

On 10 May we launched MFA for both members and employers. **We explained** the reasons behind this change and the benefits, which include enhanced security, better user experience, and extended Employer Portal usage time.

If any of your employees would like to understand more about MFA, we've a selection of **member FAQs** that you can signpost them to. Additionally we've got some **employer FAQs** with which you may wish to familiarise yourselves.

Transitional Protection progress - legislation and timescales

Stage one legislation required for the Transitional Protection remedy has been completed.

We can't implement the remedy for stage two until the legislation is in place, so we'll not be able to provide options to those affected until October 2023 at the earliest.

Please encourage any affected staff to retire as normal as we'll apply any changes retrospectively.

[Learn more](#)

Important reminder to save you and us time

We've discovered that some of you are submitting contributions and signing associated declarations that aren't matching your submissions. Unfortunately, this is causing unnecessary work for establishments to correct.

[Read more](#)



OTHER ITEMS

Finance Update

From time to time we like to give you an update from our Finance team. These are issues we'd like to highlight to help you with your submissions.

This month's update is regarding maternity pay and monthly contributions.

[Read more](#)

End of Year Certificate

We issued an email with your cash figure for the FY21/22, if you haven't received this email yet [contact us](#) so that we can arrange for a re-issue of the email.

Please be reminded that only the unaudited version of the EOYC can be uploaded via the Employer Portal. The final audited version must either be posted or emailed only.

Webinars

Our employer webinars are really helpful when it comes to answering questions you may have regarding the Scheme. They'll boost your knowledge and help you to understand how to complete tasks within your role - not to forget they're free!

[See dates and register](#)



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