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## Seasonal opening times

As we approach the festive period, our opening hours will be changing.

We'll still be here to provide support however, we encourage you to take note of our seasonal opening hours to find out which days we'll be closed.

[View opening hours](#)



## Removal of contact emails from 1 December 2024

From today, Employer Secure Messaging will be your main way of contacting us.

In our previous communications we've encouraged you to become familiar with this approach as it has now replaced many of the previous emails, we used to communicate with you.

Although there are a few remaining emails for specific queries, we'd like to emphasise that any queries we receive that aren't related won't be responded to.

[Read more](#)

**Updates from The Pensions Regulator**



## (TPR)

TPR has asked us to provide important updates on administering the Scheme. They include Automatic Enrolment duties towards festive season workers, common error video clips and a new duties timeline.

Please familiarise yourself with our full story to ensure you know what's required.

[Read full story](#)



## What happened at our latest Teachers' Pensions Action Forum (TPAF) event?

In October we hosted our last TPAF event of 2024, which was very successful. We'd like to thank you for the positive feedback and participation from those who attended.

You can read the feedback we received in our full story.

We look forward to welcoming you to our next TPAF event which will be held in the first quarter of 2025.

[View feedback](#)

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## FURTHER NEWS

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### Contributions Testing

As part of the 2024/25 audit of the Scheme, our auditor Deloitte will be approaching a small selection of you to ask for information.

If you're selected, you'll be contacted directly by Deloitte to share information consisting of a single month's payroll report showing the employer and employee contributions for that period.

[Find out more](#)

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### Employer Events and Training

We'll continue to deliver our webinars throughout December, [book your place on a session today](#).

Our MCR Surgery and Drop-In events will resume in January 2025 so look out for more information next month!

We look forward to seeing you in 2025.

## OTHER NEWS

### Finance update

We'd like to remind you that contribution slips, and breakdown slips should be submitted to us simultaneously.

Please ensure to check the payment submitted and the payment on the payment slip match.

[Read update](#)

[www.teacherspensions.co.uk](http://www.teacherspensions.co.uk)



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The content of this email is based on our understanding of the current legislation governing the Teachers' Pension Scheme. In the event that there is a disagreement between the content of this email and the overriding Regulations, then the content of the Regulations will take precedence. The benefits of the Teachers' Pension Scheme, and the tax treatment of pensions may be subject to change in the future.

