



Employer Secure Messaging

We've launched Employer Secure Messaging, it's a great way to contact us securely through the Employer Portal.

Find out more in our full story and view our handy guides to help ensure you're using it in the correct way.

[View full story](#)



Preparing members for retirement

We're approaching the busiest time of year for retirement applications and need your help.

We've created a [factsheet](#) setting out all the information to explain what goes into a member's retirement calculation.

[Find out more](#)

We've updated our guides webpage

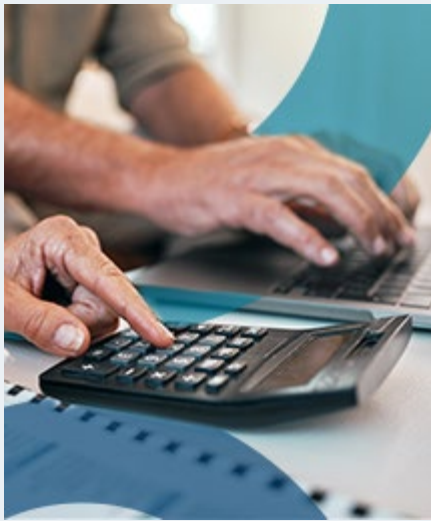
Recently, we've updated [our guides webpage](#).



The webpage now includes all our employers guides in a centralised place, making it easier for you to find what you need!

We hope this is helpful, any feedback is much appreciated and can be sent to our Engagement Inbox.

[Send us feedback](#)



Employer Portal drop-in session

Do you want to learn more about the Employer Portal?

If so, register onto our employer drop-in session on **20 June at 10:30am**.

Our training team will cover: how to register, completing online forms, uploading and downloading files, secure messaging and the various templates that you can use to administer the Scheme.

[Book your place today](#)

SHARE WITH YOUR EMPLOYEES

New personalised calculator

We've recently launched our new personalised calculator which can be viewed in their My Pension Online account.

The calculator will help members with their retirement options by providing a forecast of what their pension benefits may be, based on the information we have about them.

For those affected by Transitional Protection, it also provides an indication of what they would receive under both options before they make their choice at retirement.



FURTHER NEWS

Member contact number

Recently, we've had members call our Employer Support line, please can you let staff know that this team is unable to assist members in dealing with their queries.

If a member would like to address any concerns with us, this needs to be done by contacting our Contact Centre who'll be able to deal with the query in the correct manner.

The number for our Contact Centre is **0345 606 6166**, please ensure this is the only number handed to members wanting to speak with our support team. Members can find out more contact options on our [Contact Us webpage](#).

[Read more](#)

OTHER NEWS

Finance update

June's finance update includes information on: the employer contribution rate, MAT/Academy submissions, maternity pay and EOYC cash notifications.

Please take some time to read our update as it'll help with your submissions.

[View update](#)

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