**Teachers' Pensions** · **Payroll BULLETIN**

## One million My Pension Online (MPO) registrations

We've reached the major milestone of 1,000,000 MPO registrations with your help and support. However, there are still another 1,000,000 members yet to register.

As we know, September is a key time for retirements and, with only two months to go, it's important for all members to consider signing up to MPO in preparation for this.
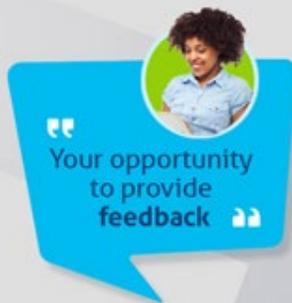
**Find out more >**

**1,000,000 members now using My Pension Online!**

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## HEADLINES

Government consultation

Your opportunity to provide feedback

### McCloud update

The Government plans to publish a public consultation soon on changes to address the discrimination caused by transitional protection arrangements within the 2015 reforms to the main public sector pension schemes, including the Teachers' Pension Scheme.

Please make sure you check our website, or our social media pages for confirmation on the start date and a link to the consultation.

**Find out more >**

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### Direct Debit survey

As you may already be aware, we're looking to introduce a Direct Debit solution for payroll providers in addition to current payment methods. This new facility will be available for payroll providers who've on-boarded to Monthly Contributions Reconciliation.

We'd like you to take part in a survey on the proposals for how this will work.

**Find out more >**

## Monthly Contributions Reconciliation (MCR) on-boarding

We've recently updated our MCR web pages as well as created a bespoke news story providing an overview of what MCR is and how it'll impact you.

**Find out more >**

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--- **FURTHER NEWS** ---

### Employer Support helpline closure

Our Employer Support helpline remains closed until further notice. However, we're still here to help you with your queries via email. Personal details should not be shared via email and should only be directed through the Employer Portal.

Details of how you can get in touch with us if you have a general enquiry can be found in our full story.

**Find out more >**

### Full Checklist

We previously advised that we'd be completing a data cleanse activity to rectify any service and/or salary gaps dating back to April 2014. A pilot has been completed to test the system and provide us with guidance on the timescales.

We're now in a place where we're ready to launch the developed reports and require you to be prepared to receive and action these.

Find out more >

## Employer Contact form

The Employer Portal Dashboard now allows you to update any contact details for your establishment online. We did this to save you time and give you more control over the process, as previously you had to contact our Employer Support helpline to complete these updates.

It's therefore vital that you ensure the contact details for your establishment have been updated since this was introduced and that you keep it up to date.

Find out more >

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## OTHER ITEMS

### Monthly Data Collection (MDC) errors

We've recently received several large file updates that span back several years. This has caused a high number of errors and has required manual intervention. Some of the problems have been due to providing previous years' service in a monthly format and covering service prior to the date the employer on-boarded onto MDC.

Please ensure when updating previous years' service, you do so in the correct format based on when you on-boarded onto MDC, as this will prevent errors from occurring.

Find out more >

### Retirement applications

As we approach a busy time of the year for retirements, we need to ensure that members' service and salary details are as accurate as possible.

Therefore, if you've received an email recently with the title 'POSSIBLE MISSING SERVICE – Member NI Number – AB123456' (example), please deal with them as soon as possible to prevent delay. You can find out more about missing service and how to process these changes on our website.

Find out more >

**Training**

We've added more webinars to our website for July, which you can now register for. If you'd like to register to attend any of our future webinars, you can find our up-coming schedule on our website. We're also developing new training for MCR2 which will be made available in the coming months. Make sure that you visit our training pages regularly for updates.

**Find out more >**

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## Teachers' Pensions

Need any help?

› Contact Us
› Glossary
› Legal
› Department for Education

To find out more visit www.teacherspensions.co.uk

ONLINE DATA SECURITY