



Employer Secure Messaging - Important date to be aware of

In the last bulletin we mentioned that Secure Messaging would be the main way to contact us from 1 January 2025 however, this date has now moved forward to 1 December 2024.

Our secure messaging platform allows you to communicate with us via the Employer Portal and will replace many of our current email addresses.

Take a look at our [Employer Secure Messaging Guide](#) and our [Employer Secure Messaging Categories Guide](#) to help you.

[Read full story](#)

New Relatives and advisors Hub

We've recently created a new 'Relatives and advisors Hub' on our website.

Its aim is to provide help for those who aren't members in the Scheme, but receive (or will receive) a pension from us.

The Hub is for: Relatives, Pension Credit Members and Independent Financial Advisors. We'll continue to add to this section going forward.

[Learn more](#)



Employer Events

Learn more about our upcoming events specifically designed to help support you with the administration of the Scheme.

In November, we'll be hosting our monthly MCR Surgery and Employer-Drop-in.

[Read further and register](#)

Part-time earnings

Recently, we've received several queries from employers on days excluded in submissions for those members who are part-time.

We've put together an example in our full story which shows a detailed breakdown of the calculations you'll need to do.

[Find out the difference](#)

FURTHER NEWS

[Keeping submission receipts](#)

We'd like to remind you to keep your submission receipts, for example your EOYC submissions, in case you need it for the future.

[Read more](#)

End of Year Certificate (EOYC) deadline (LA only)

We're fast approaching the End of Year Certificate (EOYC) deadline - 29 November.

Please send your audited EOYC return to us no later than this deadline via email, to prevent delays.

[View our guidelines](#)

OTHER NEWS

Finance update

In November's finance update, we're covering arrears, ratio queries and the End of Year Certificate (EOYC).

Please ensure you read our update each month as we always include important information you'll need to be aware of related to your submissions.

[Read update](#)

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Pension Scheme Registry Number 10005209 (2010 scheme and earlier); and 10276733 (2015 scheme)

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