



Employer Secure Messaging - Important date to be aware of

From 1 January 2025, we advise you to use Employer Secure Messaging as the main way to contact us.

Our secure messaging platform allows you to communicate with us via the Employer Portal and will replace many of our current email addresses.

Take a look at our [Employer Secure Messaging Guide](#) and our [Employer Secure Messaging Categories Guide](#) to help you.

[Read full story](#)



Starters and Leavers - Employer Toolkit

As you start the new academic year, you may be faced with questions from new starters about the Scheme. We've a bespoke section in our Employer Toolkit for Starters and Leavers.

Here you can find many resources to help you understand the process to then help guide our members when you receive queries.

[View webpage](#)



Backdated Pay Awards

It's important to understand the difference between 'Backpay' and 'Backdated pay awards', as they need to be completed differently within your MCR submission.

[Find out the difference](#)



Missing Service

Recently, we've received several calls from employers regarding missing service.

If a member is affected, we advise that they contact their employer at the time in question and ask them to provide us with the details we're missing.

[Find out more](#)

FURTHER NEWS

Employer events and Member Presentations

Learn more about our upcoming events specifically designed to help support you with the administration of the Scheme.

In October, we'll be hosting our monthly MCR Surgery and Employer-Drop-in. You can also remind members about the Member Presentations we have to offer to help them further understand their pension.

[Register today](#)

OTHER NEWS

[Finance update](#)

In October's finance update, we're covering making payments and the End of Year Certificate (EOYC).

Please ensure to read our update each month as we always include important information you'll need to be aware of, related to your submissions.

[Read update](#)

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