## PAPER 1: (Agenda item 1)

## **TEACHERS' PENSION SCHEME PENSION BOARD (TPSPB)**

## Wednesday 18 July 2018 13:30 -16:00 London (Sanctuary Buildings Room LG03/04)

	Subject	Paper	Details	Lead	Time			
2	Introduction  Action Points	2 For decision 3 For review 4 For info	<ul> <li>Apologies</li> <li>Agree minutes of previous meeting</li> <li>Register of Interests</li> <li>As per Actions log. On-going actions will</li> </ul>	NM	5			
			be updated via agenda items					
3	IPS update	v For info	Pension Specialist - quarterly overview	GA	5			
4	Update from SAB	v For info	Key policy issues	JR	10			
5	Cross-cutting issue : DfE Resourcing	5 For info	<ul><li>Admin levy</li><li>Current arrangements / effectiveness</li><li>Main issues arising</li></ul>	JR/ SC	20			
6	TP Strategic Objectives update	6	Bi-annual report (AP1/260417)	DH	15			
7	Service Delivery and Maintenance of Data (SD&MoD)	7+8 For review 9 For review 10 For info 11 For info V For info	<ul> <li>Dashboard + Dashboard overview</li> <li>Service Delivery Report (+gov annex)</li> <li>Complaints Dashboard</li> <li>Minutes of SD&amp;MoD sub-committee</li> <li>Sub-committee chair's update (to inc:) - Feedback from sub-committees' discussions on standards of telephony service (AP5/180418)</li> <li>MDC2 (AP8/180418)</li> <li>NM's request that the whole Board discuss governance structures (the link between this s/c's remit and TPARG's is one reason for that request)</li> </ul>	SC	20			
8	Additional Service Delivery items	For info	<ul> <li>Telephony (AP1/181017)</li> <li>Bereavement casework update: further data on the level of complaints with supporting trend data (AP4/180418)</li> </ul>	DH	10			
9	Information to Members and Comms (IM&C)	7+8 For review 14 For review 15 For info V For info	<ul> <li>Dashboard + Dashboard overview</li> <li>Engagement Report</li> <li>Minutes of IM&amp;C sub-committee</li> <li>Sub-committee chair's update</li> </ul>	JH	20			
10	Managing Risk and Internal Controls (MR&IC)	7+8 For review 16 For review 17 For info V For info 18	<ul> <li>Dashboard + Dashboard overview</li> <li>Finance, Risk &amp; Audit Report</li> <li>MR&amp;IC sub-committee minutes</li> <li>Sub-committee chair's update (to inc:)</li> <li>Operational Risk paper (AP10/180418)</li> <li>GMP Communications Strategy</li> </ul>	JG	20			
11	AOB			NM	5			
12	Commercial sub- committee update	v For info	Sub-committee chair's update     commercial project time-line	LP	20			
	Next Meeting : Wednesday 24 October 2018 – TP, Lingfield Point, Darlington							

Key:

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NM - Neville Mackay (TPSPB)	GA - Geoff Ashton (TPSPB-IPS)	JG – Jerry Glazier (s/c chair)	JH - Julie Huckstep (for s/c chair)
LP - Lee Probert (s/c chair)	DW- Dave Wilkinson (s/c chair)	SC - Sue Crane (DfE)	JR- Jeff Rogerson (DfE)
DH – David Heslop (TP)			v - verbal update