SERVICE DELIVERY & MAINTENANCE OF DATA SUB-COMMITTEE 25 September 2019 : 1350-1550 Teachers' Pensions, Lingfield Point (Baldwin)

	Item	Lead	Details		guide time
1	Welcome and Apologies	DW	Susan Anyan, Ian Payne & Sue Crane		13:50
	Minutes of the previous sub- committee meeting		To be agreed	2	
2	Review of Actions arising from previous meeting on 12 June 2019.	NC	SD2/120619 – TPR enforcement update	3	14:00
3	Forward Work Plan Data reporting evolution Agree next topic:	NC		10	14:10
3a	Employer checklist and historic data (December)	DW		9	
4	Issues raised from TPARG	All		V	14:40
5	Review Dashboard and supporting papers	DW	 Dashboard Dashboard overview Quarterly report Issues log Complaints dashboard 	4 5 6 7 8	14:45
6	Aged cases recovery plan	NC / AA	Update on the backlogs		15:10
7	Increase in employer contributions	NC			15:20
8	Agree key issues from the meeting / report to highlight at next TPSPB meeting	DW			15:25
9	Agree whether any individual papers or presentations should be shared with the rest of the Board for information.	DW			15:35
10	AOB	All			15:45
Date / location of next meeting 11 December 2019, TP, Lingfield Point					

Sub-Committee members:

DW - Dave Wilkinson - Chair JW = Jackie Wood - Vice Chair

JH = Julie Huckstep

SL = Simon Lowe

DfE/TP Support:

AMA = Anna-Marie Alderson – DfE TPS Contract Risk Manager

NC = Neil Crombie - TP Head of Teachers' Pensions

HF = Helen Fisher - DfE TPS Policy Officer & TPSPB & SAB Secretariat

PG = Paula Graham – TP Head of Operations KS = Kathryn Symms – DfE TPS Policy Team Leader Casework &

Correspondence & TPSPB

PS = Peter Springhall– DfE Head of TPS Commercial & Finance (Observer)