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Employer enquiries

For employers of the England and Wales scheme

Forms address (excluding Bereavement and Ill- Health)

Write to Teachers' Pensions
us: 11b Lingfield Point
Darlington
DL1 1AX

Please use the email addresses below for any queries. Please do not send any member data to these addresses. All data must be sent securely via the Employer Portal.

Monthly Data Collection enquiries

Email us: mdc@teacherspensions.co.uk

Call us: 0345 3003756 (8.30am - 6pm Monday to Friday)

Monthly contribution receipt enquiries

Email us: tpconts@teacherspensions.co.uk

Service and Salary

Email us: serviceandsalary@teacherspensions.co.uk

Arrears of contributions enquiries

Email us: tparrears@teacherspensions.co.uk

End of Year Certificate enquiries

Email us: tpaudit@teacherspensions.co.uk

Premature retirement compensation enquiries

Email us: tpprc@teacherspensions.co.uk

Overpayment of member pension/lump sum enquiries

Email us: tpoverpayments@teacherspensions.co.uk

Related Information

- [Employer Portal](#)
- [Answer a question](#)

Guides now available



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Latest News

The latest policy updates and announcements about the scheme and the news that affects it:

- [Arrears of contributions invoices](#)
- [Change to employer contribution from September 2019](#)
- [Monthly Contribution Reconciliation supporting templates](#)
- [More News](#)

Establishment changes

Email us: tpestabs@teacherspensions.co.uk

Bereavement and Ill-Health

Email us: tpillhealth@teacherspensions.co.uk

Write to us: Teachers' Pensions
PO Box 402
Darlington
DL1 9UX

TP Online access and digital certificates

Email us: tp_support@teacherspensions.co.uk

Employer Portal (STU) Helpline

Call us: 0345 3003756 (8.30am - 6pm Monday to Friday)

Email us: tpstu@teacherspensions.co.uk

Website feedback

If you have any ideas on how Teachers' Pensions can offer a better service, we run regular discussion groups with both employers and members and would welcome your input. If you'd be keen to get involved, please email us at engagement@teacherspensions.co.uk. We'd love to hear from you!

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