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For Members

For Employers

Member Registration Log in



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Advising members

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Member retirement

Scheme changes

Employer Portal

Manage your members' pensions, perform key tasks and stay up to date with Scheme information.

Task Manager Member Search

Upload a File

Templates

Log in

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Employer Portal

Auto Enrolment

End of Year Certificate

Open all FAQs

Close all FAQs

Monthly Contributions Reconciliation

Frequently Asked Question 1: How do I make a change if a member's record is wrong?

Select UPDATE (the first column on the Monthly Data Collection (MDC) template), which enables you to

Monthly Data Collection

Answer:

MDC

MDC submissions

overwrite existing data on the member's record. To overwrite service, you must ensure that either the start or end date provided on the update match the start or end date of the service line which is to be replaced.

information held in the test system is older than the information in the live system.

Recording service

Frequently Asked Question 2: Why do I keep receiving errors about incorrect personal details during

Please don't be alarmed if you receive a lot of these errors during the onboarding process. The information you

provide for the first three months is updated into our own bespoke test system. It's likely that some of the

MDC corrections

Answer:

Payroll Providers

Retirement Benefits

Scheme Arrangements Report

When you transfer into live, these errors will not appear. If an error does appear when live, please review the member's personal details using the 'Member Search Functionality' in the Employer Portal.

Tiered Contributions

Transitional Protection

Local Government Pension Scheme

Valuation

Looking for a Form? Our forms page has everything you'll need to get started.

> Forms

Forms

Calculators

See how members pensions are built and explore the available options.

Calculators

FAQ's

Find the answers with our range of Frequently Asked Questions.

FAQs

Related Information

- > Employer Portal
- > Answer a question



Latest News

The latest policy updates and announcements about the scheme and the news that affects it:

- \geq We've made updates to the MCR template
- > Multi Academy Trust and Academy submission
- > Contributions drop-in session
- > More News

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