

Teacher's Pensions Cookie Preferences

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Manage your members' pensions, perform key tasks and stay up to date with Scheme information.

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[Employer complaints](#)

We're experiencing high levels of contact, we appreciate your patience at this time.

Employer complaints

Our procedure

We aim to give you the best possible service, but sometimes things can go wrong. You may receive help or information you're not happy with, or our service may not have met your expectations. This page lets you know the process and how we'll help you resolve any complaints you have.

In Writing

If you feel your concerns have not been met you are welcome to raise a complaint in writing.

Please send your complaint to the following address:

Teachers' Pensions
11b Lingfield Point
Darlington
DL1 1AX

Last Updated: 26/05/2023 09:02

Related Information

[Employer Portal](#)

[Answer a question](#)





Latest News

The latest policy updates and announcements about the scheme and the news that affects it:

- [➤ Help shape your experience by taking this short survey](#)
- [➤ We've made updates to the MCR template](#)
- [➤ Multi Academy Trust and Academy submission](#)
- [➤ More News](#)

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