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Manage your members' pensions, perform key tasks and stay up to date with Scheme information.

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We're experiencing high levels of contact, we appreciate your patience at this time.

Employer enquiries

For employers of the England and Wales scheme

Forms address (excluding Bereavement and Ill- Health)

11b Lingfield Point

Darlington

DL1 1AX

Please use the email addresses below for any queries. Please do not send any member data to these addresses. All data must be sent securely via the Employer Portal.

Monthly Contributions Reconciliation enquiries

Email us: mcr@teacherspensions.co.uk (This link opens in a new window)

Call us: 0345 3003756 (Option 4 - 8.30am - 6pm Monday to Friday)

Monthly Data Collection enquiries

Email us: mdc@teacherspensions.co.uk (This link opens in a new window)

Call us: 0345 3003756 (8.30am - 6pm Monday to Friday)

Monthly contribution receipt enquiries

Email us: tpconts@teacherspensions.co.uk (This link opens in a new window)

Service and Salary

Email us: serviceandsalary@teacherspensions.co.uk (This link opens in a new window)

Arrears of contributions enquiries

Email us: tparrears@teacherspensions.co.uk (This link opens in a new window)

End of Year Certificate enquiries

Email us: tpaudit@teacherspensions.co.uk (This link opens in a new window)

Premature retirement compensation enquiries

Email us: tpprc@teacherspensions.co.uk (This link opens in a new window)

Overpayment of member pension/lump sum enquiries

Email us: tpoverpayments@teacherspensions.co.uk (This link opens in a new window)

Establishment changes

Email us: tpestabs@teacherspensions.co.uk (This link opens in a new window)

Bereavement

Email us: tpbrtd@teacherspensions.co.uk (This link opens in a new window)

Training enquiries

Email us: training@teacherspensions.co.uk (This link opens in a new window)

New Employer enquiries

Email us: EPRegistrations@teacherspensions.co.uk (This link opens in a new window)

Ill-Health

Email us: tpillhealth@teacherspensions.co.uk (This link opens in a new window)

TP Online access and digital certificates

Email Department for Education (DfE): From 1 April 2021, the Department for Education (DfE) took over the responsibility of hosting the Barred List Checking Service.

tponline.replacement@education.gov.uk (This link opens in a new window)

Employer Portal (STU) Helpline

Call us: 0345 3003756 (8.30am - 6pm Monday to Friday)

Email us: tpstu@teacherspensions.co.uk (This link opens in a new window)

Website feedback

If you have any ideas on how Teachers' Pensions can offer a better service, we run regular discussion groups with both employers and members and would welcome your input. If you'd be keen to get involved, please email us at engagement@teacherspensions.co.uk (This link opens in a new window)

We'd love to hear from you!

Last Updated: 13/10/2023 12:49

Related Information

[➤ Employer Portal](#)

[➤ Answer a question](#)



Latest News

The latest policy updates and announcements about the scheme and the news that affects it:

- > [We've made updates to the MCR template](#)
- > [Multi Academy Trust and Academy submission](#)
- > [Contributions drop-in session](#)
- > [More News](#)

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