

# Teacher's Pensions Cookie Preferences

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[Member Home](#)  
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## Contact Us

To keep your information secure all member communications are sent and received via the online portals. You'll find various methods of contact below if you're after something more general or need to get in touch with us directly.

### Carousel news item number 2: Member FAQs s

Find the answers  
to our most frequently  
asked questions.

[➤ Member FAQs](#)

[Play](#)

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### Need to inform us of a death?

We'll need you to complete an online form to notify us of the death. You may also be entitled to death benefits.

[➤ Complete online death notification](#)

[➤ Download](#)



## Member contact details

If you've a question you can't find the answer to please get in touch, we'd love to hear from you.

> [Contact options](#)

## Trouble logging in?



You can request a new password and pin and even unlock your account online using this form:

> [Unlock your account](#)

## Employer contact details

If you're looking for some information or guidance, our expert team are on hand to help.

> [Contact options](#)

## Member complaints

If you're not satisfied about something, let us know.

> [Complaints process](#)

## Third party



If you're neither a member or employer within the Teachers' Pension Scheme please use this form to get in touch with us.

[➤ Contact us](#)

## Employer complaints

Not received the level of service you'd expect, let us know.

[➤ Complaint process](#)

## Follow us on social media

Find us on social media to get the latest news and announcements from Teachers' Pensions



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