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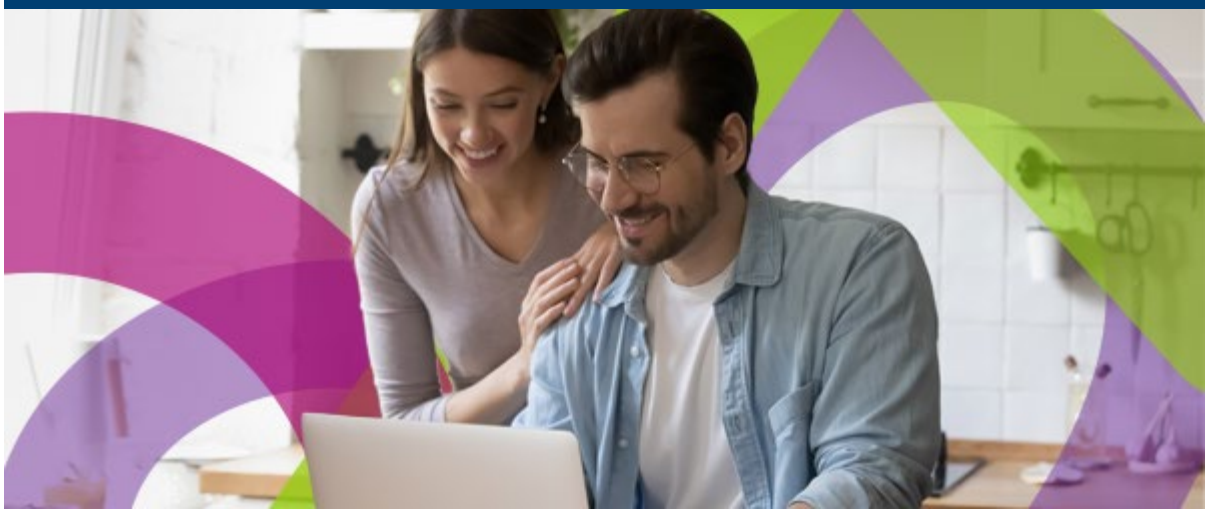
Teachers' Pensions Employer Bulletin



## Faster Accrual elections

The deadline for us to receive fully completed Faster Accrual elections is approaching. As an employer, we'd like to remind you to complete your part of any forms sent in by your employees.

What's the deadline?

## Outcome Measures

Our main aim is to provide you the best customer service possible by helping you administer the Scheme and provide the correct level of pensions to our members.

Because of this, we send various feedback surveys throughout the year to gain insight into how we can improve our services to you.

We ask that if you receive these, please complete them as soon as possible to help us improve and deliver a high quality service.

Learn about your feedback

## Contributions testing

As part of the 2025/26 audit of the Scheme, our auditor Deloitte will be approaching a small selection of you to ask for information. If you're selected, you'll be contacted directly by Deloitte to share a single month's payroll report showing the employer and employee contributions for that period.

More on contributions testing

## FURTHER NEWS

### MCR on-boarding pause

There'll be a pause on all on-boarding to Monthly Contributions Reconciliation from February 2026. This pause is needed to ensure a clean transfer of data and to allow TCS to introduce their own MCR solution.

There are exceptions where employers can still on-board. Please contact the On-boarding team if you have any queries.

Find out details of exceptions

### Outstanding contributions mismatch queries

If we've previously contacted you regarding a contributions mismatch (you've supplied us with a contributions payment and an MDC/MCR submission that doesn't match), please resolve this as soon as possible. We can't allocate the relevant contributions to member records until then. If you need any help with these mismatches, please contact us as soon as possible.

### Employer training

Don't forget, we offer multiple ways for you to get the most out of administering the Scheme with our free training. Use the links below to find out more about each of our training programmes.

MDC/MCR Surgeries | Drop-in sessions | Online webinars

## REMINDERS

## Changes to bank details

From 2 January 2026, our contributions payment details changed. Any contributions payment already made to the old account for January will still be accepted. From February onwards, all payments must go to the new account.

Learn about our new bank details

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## Transition to TCS

With the transition of administration of the Scheme changing from Capita to Tata Consultancy Services (TCS), there'll be the introduction of a new Employer Portal.

In the coming weeks, TCS will be asking all employers and payroll providers to register on the new portal before the service transition date.

If you have any queries about these changes, you can contact TCS directly.

Contacting TCS

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## Employer Secure Messaging (ESM)

Employer Secure Messaging is the fastest and safest way to contact us, but making sure that you've selected the correct category for your query is vital in ensuring you get a speedy response.

If you're unsure which categories to use when raising a query, our full story includes links to helpful guidelines.

Read the guidelines

www.teacherspensions.co.uk

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