



Changes to member contributions

Due to an increase in the Consumer Price Index (CPI), salary bands used for contribution rates for members will increase from April 2026. This could mean that some members will pay a different contribution rate. Take a look at the revised bands in our full news story.

[Check the contribution rates](#)



End of Year Certificate (EOYC) training

We're starting our End of Year Certificate (EOYC) training this month. Be sure to sign up and don't miss out on the opportunity to have your questions answered by our excellent training team. It's important that all establishments complete the EOYC process correctly, so book onto our training session now.

[Get help with your EOYC](#)

Teaching and Learning Responsibility (TLR) factsheet

We previously explained that there had been some changes made to TLR payments in the [School teachers' pay and conditions](#)



document 2025.

We've created a factsheet to share examples of how these TLR payments should be recorded on MDC and MCR submissions going forward.

The factsheet covers full-time and part-time employers, providing examples and how to record salary information for both.

[Read our factsheet](#)



Reminder for April submissions

As it falls over two tax years, it's important that data for April is sent to us in the correct format. This must be split across two lines for each member, and needs to be completed this way regardless of whether you're on Monthly Contributions Reconciliation (MCR) or Monthly Data Collection (MDC). We've quick guides, FAQs and webpages on our website to help you.

[Read more about April submissions](#)

FURTHER NEWS

New to the Scheme?

If you're a new payroll provider and need some help understanding more about the Scheme, we're here to help.

We have a vast training programme covering webinars, drop-in sessions and training videos to help you in your role.

[Learn more about training](#)

MAT and ACAD submissions

If you work with an academy or Multi Academy Trust (MAT), you should know there are two methods of supplying the monthly MCR file or MDC file, contributions breakdown form and corresponding payment. These are either 'Method one - MAT submission' or 'Method two - Academy submission'.

We've recently noticed a lot of establishments that opted to submit their file(s) and payment(s) via one method, have instead adopted the other method.

To find out which method any establishment you support should be using, and to read our MDC and MCR factsheets with examples on submission entries, read our full story.

[Find out more about submissions](#)

MEMBER REMINDERS

Updating member information

We'd like to remind you that only members can update a their MPO login email address once it's been set.

If they can't remember what email address they used to set up their MPO account, they can use the [login reminder process](#) on our website. If they've no longer got access to the email they used to set up their MPO account with, they'll need to contact us in writing to change it.

We're encouraging members that haven't yet registered for MPO to use a personal email address, not a work email, when signing up. This is to ensure they still have access to this if they leave the establishment they work for.

[Find out more](#)

Phishing emails and pension scams

Pensions are highly targeted by scammers and knowing what to look out for can prevent members from being scammed. We'd only ever ask a member to update their details by logging into their My Pension Online account, never via an email link. If they receive an email asking them to click a link, even if it looks like it's from us, please ask them to delete the email and either [contact us](#), or log into their [My Pension Online](#) account.

[Read the full story](#)

Member CETV processing update

Members currently waiting for their Cash Equivalent Transfer Value (CETV) requests to be completed have received an update on their position. Our latest update should help with any queries around timescales from members.

The update covers: if a member hasn't returned their RSS choice; if a member's still waiting for their CETV and; if a member has submitted a new CETV request.

[Read more about CETV](#)

Resetting My Pension Online accounts

We want to ensure all members can register and access their My Pension Online (MPO) account without issues. However, some older or legacy email providers are no longer supported by our system. This means they can't be used to reset MPO accounts if members are locked out.

If they use one of these email providers, we're encouraging them to **contact us** so we can help them update their details and get them logged in.

Which email providers are no longer used?

www.teacherspensions.co.uk



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