

Local Authority

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T Teachers'
Pensions

Employer
Bulletin



Scheme administration changes

The Teachers' Pension Scheme administration will move from Capita to Tata Consultancy Services (TCS) in late 2026. This extended timeline will help ensure a smooth transition with no impact on member benefits. We'll share further updates with you as the change approaches.

[Read more](#)



TCS Employer Portal registration

TCS is launching a new Employer Portal. Primary contacts will soon receive a registration email from info@teacherscorp.co.uk, which should take just a few steps to complete.

Please don't share the registration invite - only primary contacts should register. Additional users can be added once the primary contact has logged in. Further guidance is available in the [TCS registration guide](#).

[Find out more](#)



Changes to Multi Factor Authentication (MFA)

To strengthen account security, we're updating MFA for both employers and members. All Employer Portal users will now need to use MFA, while anyone currently authenticating by email must switch to a more secure method (SMS or an Authenticator app).

Members will no longer have the option to use email.

We'll share more details and the timeline soon, so please watch out for our upcoming email.

[Make the switch now](#)



April service and salary reporting

Because Annual Allowance calculations require pensionable earnings split by tax year, April reporting must be divided into two lines: 1-5 April and 6-30 April. This applies to all monthly submissions and Retirement applications.

Quick guides are available for your monthly submissions. Retirement application forms include an example in Section B to help you record April correctly.

A reminder that member contribution bands also changed on 1 April.

[Learn more about April reporting](#)

FURTHER NEWS

Update your contact details

Make sure your establishment never misses important communications. Use the Contact Details form on the Employer Portal to add or update key contacts and confirm your primary contact. Please take a few minutes to log in and check your details are up to date.

[Update your details](#)

Change in bank details and employer payments

We're still receiving a significant number of contribution payments into the wrong account, including split payments made partly to the old account. These may not reach us and could delay processing.

If you need help or have any questions, please call 0345 300 3756 (8.30am-6pm, Monday to Friday, option 2) or contact us via Employer Secure Messaging.

New bank details
information

Local Authority and maintained school payments

A reminder that maintained schools must submit all data and payments via their Local Authority, even if using a payroll provider. Payments sent directly to us cause delays, as they must be refunded.

More on maintained
school payments

TRAINING INFORMATION

Free training to support Scheme administration

Boost your confidence in administering the Teachers' Pension Scheme with our free online training. Each webinar offers clear, practical guidance and can be completed from your desk.

We're also running a limited series of live webinars on the End of Year Certificate (EOYC) process, including step-by-step explanations, real examples, and the chance to ask questions.

Start your training today

Teachers' Pensions Action Forum (TPAF) roundup

Our first TPAF event of the year welcomed over 650 employers for updates from TCS and ourselves. Due to high demand, we increased registration limits and added an

extra day of workshops. Across eight sessions, attendees shared positive feedback, including praise for the clarity and reassurance provided.

We're currently collating answers to all questions raised and will share the FAQs once ready. Our next TPAF event will take place in June/July, so look out for your invitation if you missed this one.

www.teacherspensions.co.uk



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