



Christmas opening hours

Over the Christmas and New Year period, we'll be operating under reduced opening hours.

You can still send us queries via the Employer Portal if needed. Our normal working hours of Monday to Friday 8:30am - 6pm resume from 2 January 2026.

Take a look at our opening hours



Incorrect LA/Establishment code filed for submission

We've identified cases where service details are submitted with the wrong LA/Establishment code, often for a school the member doesn't work at, but the payroll provider has access to. This can expose sensitive member data to unauthorised users and lead to a data breach.

To prevent this, always confirm the LA/Establishment code matches the member data and review files carefully before submission.

Read the full story

Notice of change to bank account details



Our bank account details are changing. All contributions due to be paid on or after 2 January 2026 should be paid to our new account.

Due to the festive period and early payroll cut-offs, if you're already in the process of making your January payments into the current account, then these will still be accepted, and we'll transfer those payments across.

Our full story contains the new bank details you'll need to use from 2 January 2026.

[Our new bank details](#)



Teachers' Pensions Action Forum (TPAF)

Our recent TPAF event was a success and over the two days we covered four important topics. Over 700 employers registered, and we'd like to thank those who participated. If you missed the event, or would like a recap, you can now download the slides and recordings for the workshops.

[Catch up on TPAF](#)

FURTHER NEWS

Monthly Contributions Reconciliation (MCR) on-boarding

A mandatory call with an Employer Relationship Co-ordinator will confirm you've completed the necessary steps needed to on-board before you can move onto MCR. This includes completing the MCR checklist and submitting your on-boarding form by the appropriate deadline.

[Are you ready for MCR?](#)

Seeking a Teachers' Pension Scheme Pension Board (TPSPB) member representative

The Department for Education is seeking a suitable candidate to sit as a member representative on the TPSPB. This is an excellent opportunity for you to understand how the Scheme is administered. Take a look at the full story and application pack to apply.

Apply now

REMINDERS

My Pension Online (MPO)

Registering for MPO is the easiest way to help members stay informed and in control of their pension, even when the member helpline is closed over the Christmas holidays.

With MPO, they can contact us directly, view their Benefit Statement anytime, update personal details securely, and use interactive calculators to plan for retirement.

Please remind your members to register today and make the most of these benefits.

Read more on
registering

Training

Our Monthly Contributions Reconciliation (MCR) surgery now includes Monthly Data Collection (MDC) guidance. Join us to ask questions and get tailored examples from our experts.

Open to all employers, our monthly Employer drop-in sessions share updates and offer networking opportunities and practical tips. The next workshop focuses on promoting Scheme benefits and My Pension Online.

Additionally, learn from our experts with interactive training sessions from January. Topics include Employer Portal, Administering the Scheme, Retirement Options and much more.

Reserve your spot today

www.teacherspensions.co.uk



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