

Teachers' Pensions **Employer Bulletin**



Updates to Templates

We've made recent updates to the MCR, MSR and TR28 forms on the Employer Portal. These changes have been introduced to remove an issue with Active X, which in some cases created compatibility issues with school security systems.

You'll now be able to use the MCR v17, MSR v12 and TR28 v9 templates without impacting IT security.

[Read the full update](#)



The administrator for the Teachers' Pension Scheme is changing - what's new?

Tata Consultancy Services (TCS) have been appointed as the new Scheme administrator for the Teachers' Pension Scheme. The transition to TCS is expected to take place in Summer 2026.

You can find out more about what this means for the administration of the Scheme, and how to contact us if you have any queries in our full story.

[Find out more about TCS](#)

Changes to the Normal Minimum



Pension Age

From 6 April 2028, the Normal Minimum Pension Age (NMPA) will rise from 55 to 57. This means some won't be able to access their pension benefits before 57 without facing tax penalties.

The Department for Education is still determining how this affects mixed service members and will have an update soon.

[Learn about changes to NMPA](#)



Changes to the treatment of Teaching and Learning Responsibility (TLR) payments

There've been some changes to the treatment of TLR payments, in the [Schools Teachers' Pay and Conditions Document \(STP&CD\) 2025](#).

From 1 September 2025, any proportion of the TLR1 or TLR2 payment may be paid to the member based on the responsibility they're undertaking. This means you can determine the value of any TLR1 and TLR2 payment, based on the proportion of the full-time equivalent responsibility.

[Learn more about TLR changes](#)

FURTHER NEWS

When Earned Backdated Pay Awards (WEBK)

Created for use when corrective activity needs to take place, the 'WEBK' indicator within the 'Calc Method for Contribution Tier' column in the MCR Template relates to 'When Earned Backdated Pay Awards'.

So that the contributions can be reported correctly, this method must be used when processing corrective activity for a period that was affected by a backdated pay award when originally processed.

To help you further with this, we've created a [WEBK factsheet](#).

End of Year Certificate underpayments

The total amount of contributions you've sent to us, in the tax year you're submitting for, needs to match when you submit your EOYC.

We've several employers who pay the difference (underpayment) along with their monthly contributions payment, resulting in unallocated contributions payments. This results in the EOYC underpayment remaining unpaid.

To resolve this, please send us your EOYC underpayments separately, so we can allocate the money appropriately.

[Read more about EOYC underpayments](#)

Teachers' Pension Action Forum (TPAF)

We're running our online TPAF events on 12 and 13 November. Across the two days we'll host eight workshops covering four exciting topics, giving you the opportunity to learn about the subjects that matter to you the most:

- An update from Teachers' Pensions
- TCS update
- Policy update
- Troubleshooting and training

If you'd like to see our previous TPAF events you can [find out more about TPAF](#) on our website.

OTHER NEWS

Keep your contact details up to date

We've recently identified that some employer contact details are out of date, which can make it challenging for us to reach you during busy periods, and means you receive emails you don't need to.

We'd like to remind you of the importance of keeping establishment contact details up to date. Doing so ensures we can contact you promptly when needed.

Please take a moment to [review your contact details on the Employer Portal](#) and update them where necessary.

Role Identifier

Once you've switched over to MCR, and each member has been assigned a Role Identifier, it must remain the same for that particular role, even if you swap payroll provider.

Any changes to an existing Role Identifier will create a 'missing member' file which results in errors across member records.

[More guidance on Role Identifiers](#)

Multi-Factor Authentication (MFA)

When we launched MFA for both members and employers, we explained that

this enhanced security would create better user experiences and extend Employer Portal usage time.

Where possible, when accessing the Employer Portal, please utilise MFA either via SMS or the App, rather than your e-mail address.

You can find more information in our [MFA FAQs](#).

Employer and member training

We'd like to take this opportunity to remind you of the importance of your continued development within the Scheme's administration.

We offer a variety of training options to help you administer the Scheme successfully.

This month we have:

- [Webinar training](#) - 23 sessions
- [MCR surgery](#) - October 28
- [Employer drop-in](#) - October 23
- [Member Presentation](#) - October 15

[See more on training](#)

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