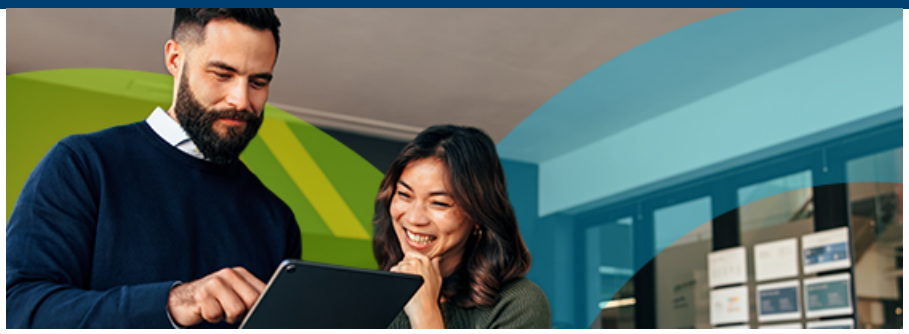
Teachers' Pensions Payroll Bulletin



Transition to TCS

The transition of administration from Capita to Tata Consultancy Services (TCS) is planned for summer this year. We'll be introducing a new Employer Portal designed to make pension administration as quick and as easy as possible.

To enable these changes, we'll be asking all employers and payroll providers to register on the new portal before the service transition date. This is to ensure that all users of the portal have a unique user profile and that all their information is present and correct to help with a smooth transition.

This will in no way affect your current Employer Portal log in and password, they'll remain the same.

Find out what you need to do

Employer Secure messaging

Please use Employer Secure Messaging to reach out to us as several email addresses are now closed.

Employer Secure Messaging is the fastest and safest way to contact us, emails sent to incorrect inboxes may not be answered.

Read the full story to find out more.

Find out how to contact us

Contact details

Accurate details ensure you receive key updates, resources, and our monthly bulletin, so please review and update your contacts via the Employer Portal.

Mandatory roles like Primary, End of Year Certificate, and Monthly Contributions must be completed, while optional roles (e.g. Head Teacher, Payroll Provider) help us direct queries.

Contact details guidance

REMINDERS

Training

We're continuing our informative training sessions throughout 2026 to help you administer the Scheme confidently. Join our updated MCR and MDC Surgery on Tuesday 27 January at 11am for tailored answers to your questions, and our next Employer drop-in is on Tuesday 20 January at 11am for updates and networking.

Plus, don't miss our refreshed webinars launching in January; covering key topics like administering the Scheme, MCR, MDC, and using the Employer Portal.

Start your year right, with our free employer training

Changes to bank details

From 2 January 2026, our payment details changed. Payments already made to the old account for January will still be accepted.

From February onwards, all payments must go to the new account.

View the full story

FURTHER NEWS

Training roundup

In 2025, over 7,500 participants joined our training sessions, including webinars, drop-ins, MCR surgeries, and TPAF workshops. We also delivered six member presentations with 3,000+ attendees and hosted 139 webinars to improve their knowledge.

TCS also shared key updates during our TPAF sessions, following positive feedback from previous sessions in the year. Feedback overall for training was overwhelmingly positive: *"Excellent coverage", "Keith is brilliant", "Very helpful webinar".*

Read our training roundup

2025 Roundup

Last year, we introduced several new ways to support employers, including our Employer Forum, where we encouraged employers to share feedback to help simplify Scheme administration. Our Employer Toolkit also expanded, with a new Family Leave section offering practical resources and guidance.

In addition, the new Relatives and Advisers Hub provided clear information for beneficiaries and helpful resources for financial advisers.

Read our full story

www.teacherspensions.co.uk

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