

With more establishments than ever on-boarding to Monthly Contributions Reconciliation (MCR) this month, we wanted to help you transition as easily as possible, by sharing some information provided by our teams. We hope this will give you additional support and help you to avoid making common errors when submitting your MCR files. If you're new to MCR or you've missed our previous bulletins, you can find them on our website.

Read our bulletins



HEADLINES

Completing monthly errors

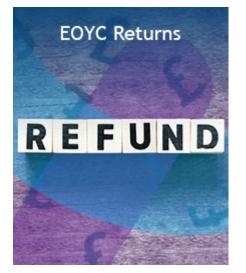
You may receive warning errors when submitting your MCR file. It's important to correct any errors you receive as soon as possible to ensure contributions are being deducted from members accurately. If you've errors that've been outstanding for three months, you'll no longer be able to make further submissions until they're corrected.

Find out more

The importance of Role Identifiers



Role Identifiers are created by you for every employee in your establishment who is active in the Scheme. As soon as you've allocated a Role Identifier, it must stay the same for that role. If you're new to MCR or need a refresher on Role Identifiers and the issues that can occur if they're changed, we've created a quick guide to help you.



End of Year Certificate (EOYC) refunds

With MCR, you can't reduce your next month's contribution payment if you require a refund due to your EOYC submission. We'll make a payment of the refund separately once you've received confirmation of an overpayment of contributions.

Read more

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FURTHER NEWS

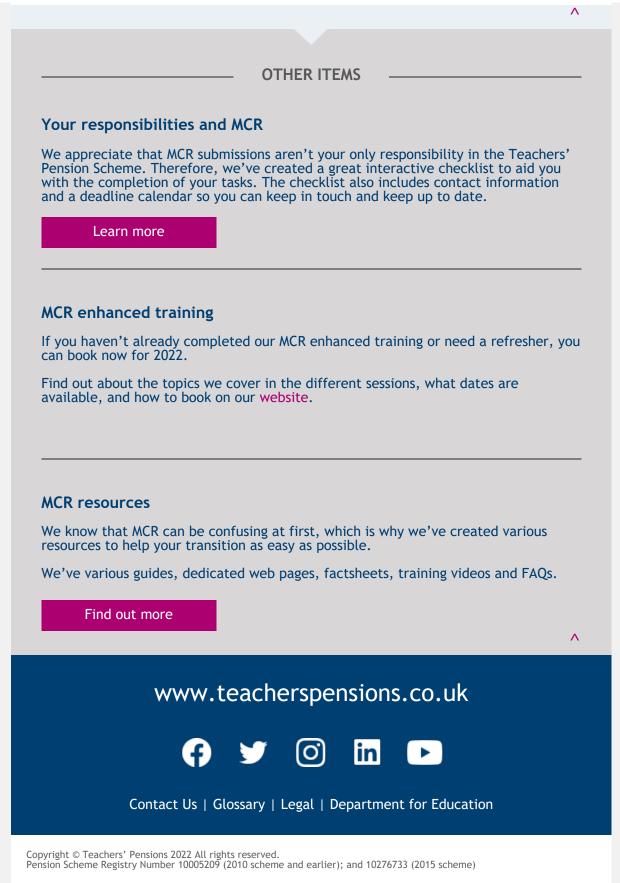
Backdated pay awards

Several employers have recently contacted us regarding backdated pay awards. If you're still unsure of what to do in these circumstances, we've got a quick guide on our website which should help with your submissions. Please read our guide before contacting us as this should answer any questions you may have.

MCR27 and MCR28 errors

You may come across MCR27 and MCR28 errors when completing your submissions. We've advice on how to prevent them from occurring, or how to amend your submissions if you come across them.

Read more



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