

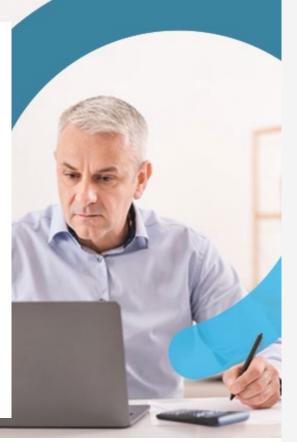
Headlines | Further News | Other Items

Possible missing service for potential retirees

We're expecting a high number of retirement applications at the end of the 2020 academic year, therefore we'll need your assistance to ensure that:

- a member's service and salary is up to date.
- a member submits their application as soon as possible, and that you've reviewed their information prior to the application being submitted to us.

To help you we'd like to remind you of the processes involved so that you know what to expect.



Find out more >



HEADLINES

Monthly Contributions Reconciliation (MCR) on-boarding

We're still welcoming last minute applications to join the MCR Pilot Group which starts in July. If you'd like to take part complete the <u>On-boarding</u> form, and send it to us as soon as possible.

For those unable to participate in the pilot we're also accepting On-boarding forms for dates between October 2020 and September 2021.

Find out more >



Member Benefit Statements

During June we'll be releasing an email campaign to all active and deferred members about their Benefit Statements. The campaign will remind members that their Statement is updated on a monthly basis if they're an active member, and annually if they're deferred.

Please can you support us in encouraging members to get online and view their Statement as well as registering for My Pension Online (MPO) if they need to.

Find out more >



COVID-19 update

Due to the ongoing COVID-19 situation we've created a <u>dedicated COVID-19 webpage</u> to help you during this period. There's also a <u>member</u> <u>specific page</u> to share with your employees.

These pages are updated as and when further developments occur. We encourage you and your employees to look at these pages to answer any questions that you might have.

If you've still got any questions that remain unanswered you can contact us via <u>email</u>.

Find out more >

FURTHER NEWS

Contractual enrolment - new post in the same LA or MAT

When a member moves role either within the same school or to another LA or MAT, they must be contractually enrolled in the Scheme within that new post.

If this contractual enrolment doesn't take place you and the member will experience certain implications, such as arrears of contributions and the ineligibility to purchase flexibilities. Guidance on contractual enrolment can be found on <u>our website</u>.

Find out more >

Employer Support helpline temporary closure

As you'll already know our Employer Support helpline is currently closed until further notice. However, you can still contact us with your queries via email.

If your query is in respect of a general employer query, please email <u>TPDATA@teacherspensions.co.uk</u>. Alternatively, if you're enquiring about finance contributions please email <u>TPCONTS@teacherspensions.co.uk</u>.

Emails should be for generic queries only and all personal member information should be directed through the Employer Portal.

OTHER ITEMS

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Contributions Monthly Breakdown form

It's important to keep the current header of '2019' and not change it to '2020' on the Contributions Monthly Breakdown form. The header doesn't relate to the year contributions are being submitted in but the year the form was created, helping us to ensure strict version control. The format will be updated next year.

End of Year Certificate (EOYC) reminder

Only the EOYC contact that we hold on our system will receive communications from us about this year's EOYC process. If you're that named contact and haven't received the 'contribution cash' email sent by us on 28 April, please contact <u>us</u> to request a reissue.

Find out more >

Teachers' Pensions Action Forum (TPAF update)

We'll be rescheduling our first TPAF event of the year to 17 November 2020. Both our southern and northern events will now take place in November and will remain, as previously advised, in York and London. More details will be released closer to the time.

Find out more >



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