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Hello

Welcome to October's e-bulletin with all the latest news and updates useful for anyone who administers the Teachers' Pension Scheme.



Teachers' Planning Retirement seminars

We've received several queries regarding seminars for teachers approaching retirement, which are being offered by 'Teachers' Planning Retirement', the 'Teachers Retirement Agency' as well as other providers.

Teachers' Pensions don't provide advice services and these seminars are not being delivered by Teachers' Pensions.

If you receive any queries from members, please advise them that these are not Teachers' Pensions events and that we do not charge for any seminars that we deliver. If members are seeking independent advice they may contact their respective union or find out more here.

Find out more >

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We've moved!

We've bid a fond farewell to Mowden Hall but don't worry we haven't moved too far away! Our new office is still in Darlington and located just a stone's throw away at 11b Lingfield Point, Darlington, DL1 1AX.

This office offers more space and the opportunity to combine our teams.

Our telephone number 0345 606 6166 will remain the same as will all other correspondence.

There's no need to take any action as we've implemented a mail forwarding system.

Find out more >

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Review of the administration of the Teachers' Pension Scheme



We're working with the Department for Education to look at the general administration of the Scheme and the roles of Teachers' Pensions and the employer.

There have been lots of changes in the last 20 years and as the Scheme hasn't been reviewed since 2002, it's important to see if the service is still fit for purpose.

Take a look at what's changed and find out more about our focus groups.

Find out more >

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Update on Employer Portal changes

We've taken your feedback and made some small but significant changes to the Employer Portal with regards to available templates. We've also been working to resolve some stability issues along with introducing a series of new enhanced features to the Member Search function.

If you would like to see what we've done with the following:

- Templates
- The Monthly Contributions Template
- Stability issues
- Member search

Take a look now.

Find out more >

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We've gone live with Member Print and Payroll Provider access

We've been advising you of key developments being launched and we're pleased to say they're live. Payroll Provider access and the updated Member Print are the two successes for September. If you've missed reading up on these two stories then here's links to previous information we've provided.

Member print and member print guidelines

Payroll provider access and a series of FAQs

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Improvements and developments to our online calculators

We've delivered some improvements and are planning further developments to some of our calculators. We've improved our 'Want to retire early calculator and 'See how much you can earn as a retired member calculator'.

We also know how important it is to improve our tools for members to understand and apply for flexibilities much easier and are working on calculators and forms to help with this. For more information on improvements and developments click here

Transfer in update

Members who are transferring benefits from another Scheme into their teachers' pension need to complete a transfer in form. From early 2016 this will only be accepted online via My Pension Online. Please ensure your employees are aware of this change. We'll advise you in a future bulletin when the form is available.



Find out more >

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Annual Allowance

During September a key area of activity for us has been to complete the Annual Allowance Pension Savings Statements project. We've been able to issue 2,002 statements for affected employees whom we've received Annual Service Returns from.

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Encouraging members to sign up to MPO

As you'll know our challenge at Teachers' Pensions is to encourage more members to sign up to My Pension Online, to ensure that:

- We can communicate directly with them
- They can manage their pension more effectively.

This includes email templates which employers can circulate to members to encourage sign up, along with enabling our call centre to sign members up over the phone once they have verified their identity.

If you would like to find out what we're currently doing to help this initiative then why not read.

Find out more >

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Social Media

We've been trying our hand at social media, messaging news and information to both members and employers. Why not like or follow us? Here are the links to join us!

Facebook: facebook.com/teachers.pensions
Twitter: @TPScheme

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Training

We're currently adding new seminar dates to our website until December. Make sure you don't miss out on a free day seminar which is taking place near you. Check our website for dates and events here.

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Teachers' Pensions is using Twitter, join in the conversation @TPScheme

For all the latest news and information find us on facebook.com/teachers.pensions

Teachers' Pensions

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