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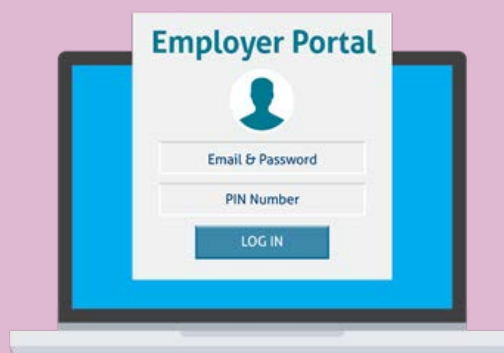
## Improvements to member and employer log in

It's now easier than ever to log in to our online portals.

Instead of entering your email address on step one, and characters from your password and PIN on step two, the process has changed to:

Step 1 - enter email address and full password (not just selected characters)

Step 2 - enter requested characters from your PIN.



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### Monthly Data Collection (MDC) and the Reminder and Checklist Process

MDC is now the only way to submit service submissions. If you are onboarded to MDC in 2017/18 please make sure you fill in any gaps in service your employees may have. We'd also like to remind you that any secure information must be sent via the Employer Portal rather than email, as doing so could result in a data breach.

We're developing a MDC Reminder and Checklist process to inform you of members whose details have not been provided in previous MDC submissions. It's expected that the process will be released to all employers in July 2018, to allow adequate time for us to implement any enhancements following the pilot phase.

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### Salary bands have changed for contribution rates

The change to salary bands for contribution rates came into effect on 1 April.

As the annual rate of the Consumer Price Index rose to 3% in the year to September 2017, the salary bands for contribution rates for members increased by 3%. This applies to all members.

The member and employer contribution rates have stayed the same.

[Find out more >](#)



### Monthly Data Collection (MDC) phase 2 workshops

We'll be running events to gather feedback and develop specific guidance for the MDC phase 2 process and template.

The first meeting, to be held on 6 June, will be used to gather as much feedback as possible to guide how we build the MDC phase 2 process. If you'd be interested in taking part in the meeting, [please register](#).

[Find out more >](#)



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### Training

We've a new webinar for new employers in the Scheme, employees new to administering the Scheme or for those who simply need a refresh. The one hour free webinar covers all the basics that you need to know.

Our seminars remain popular and were fully booked in April. Why not make the most of these free events and the opportunity to meet face-to-face with others who administer the Scheme. View our [training diary](#) to see what events are happening in the coming months.

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### Changes to My Pension Online

MPO is going to be redesigned following feedback from our retired and contributing members in workshops and

### Additional Pension contributions

When a member has elected to build up Additional Pension, please make sure that the contributions you deduct are in

user experience sessions. All members will notice a cleaner, less cluttered look with easier access to the things they need.

This is only the start of the changes with further improvements planned throughout 2018-19.

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line with the amount that has been requested by Teachers' Pensions.

Recently, we've had cases where members have requested employers increase their contributions without reference to any new election or instruction from us.

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## End of Year Certificate (EOYC) update

### EOYC 2016/17

You may have received a letter regarding an outstanding audited EOYC for 2016/17. If so, please send the audited EOYC back to us as soon as possible. Do not use the Employer Portal to do this.

### EOYC 2017/18

From 23 April we'll be issuing the standard email for EOYC 2017/18. The auditor guidance should be available on the website by early May. There are no significant changes to the previous year's process.

### Declaration and Contact form

Please provide up to date details in advance of the next EOYC exercise. If you haven't already done so, please complete the Declaration and Contact form through the [Employer Portal](#).

[Find out more >](#)



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## Importance of staff handovers

We've plenty of resources and training to help you introduce new staff to the Scheme. We'd recommend the [Responsibilities Guide](#) as a good way of understanding all the key requirements. The [employer hub](#) also has a wealth of information to help you. Plus there are [free training sessions](#) (webinars and seminars) to take part in.

If you ever need to speak to us, we've a dedicated [Employer Support Team](#).

[Find out more >](#)



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## GMP update

700,000 members' records have now been investigated in the GMP reconciliation project.

We're also working to look for members with incorrect National Insurance (NINO) numbers. Please ensure that the correct NINO number is used on all submissions. If you find an incorrect NINO, please follow existing processes for updating NINO numbers.

Updates on our progress will be provided via the bulletin.

[Find out more >](#)



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## Mid-month new starters to the Scheme

Please make sure members who join the Scheme any time other than the first day of the month, have their contribution tier calculated based on their actual salary and not the contractual full monthly amount.

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