

Transitional Protection

We'd like to remind you that you have until 11 October 2020 to respond to the government's [consultation exercise](#) and give your views and feedback on their proposals to address the discrimination caused by transitional protection arrangements, when the career average scheme was introduced in 2015. It's important that you respond so that your views can be considered.

The government has also published a [leaflet](#) which members can read to check to see if they're affected.

[Find out more >](#)



HEADLINES



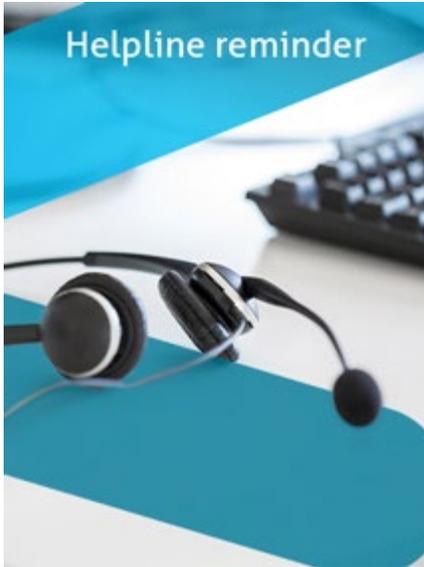
Help with MCR

Monthly Contributions Reconciliation (MCR) submission - key issues

We're currently on-boarding our MCR pilot group and have identified some common issues that payroll providers are experiencing with their submissions.

We've prepared a few points that'll help you with your submission and avoid any unexpected errors, including 'enrolment type' field population, re-uploading error files, contribution calculation methods and opening MCR files in excel.

[Find out more >](#)

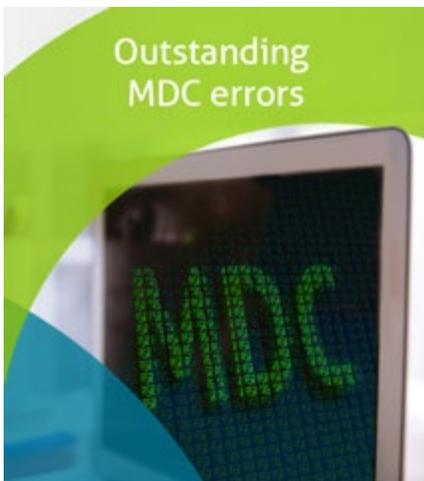


Employer helpline remains closed

Can we please remind you not to contact our member helpline with payroll related queries as the staff taking these calls don't have the necessary training to answer them.

We'd like to thank you for all your patience during this downtime. We're looking to re-open our telephone helpline shortly and will keep you updated via the bulletin. Online support will continue to be available to all payroll providers after the helpline re-opens.

[Find out more >](#)



Monthly Data Collection (MDC) error reminder files

We'll soon be introducing 'MDC error reminder' files to help ensure that member data and service is correct. These files will be sent to payroll providers who have outstanding MDC errors that require attention. They'll be sent in the same format as the current monthly MDC error files.

We're currently in the testing stages and will provide you with more information in our next bulletin.



FURTHER NEWS

Summer retirement success

Summer is our busiest time for member retirements, and we're pleased to announce that we've successfully completed all 10,356 retirement awards ahead of time so that members received their benefits on their chosen retirement date. This means that we processed as many retirement applications in one month as occurred during the rest of the year.

We'd like to thank you all for your co-operation during this process.



OTHER ITEMS

Social Media

Did you know that you can keep up to date with Scheme news, share information with your colleagues and connect with us by following us on social media?

Take a look at our [LinkedIn](#) and [Twitter](#) pages for dedicated payroll posts. You can also use these platforms to speak to us and connect with others in the profession.

Finance update

We wanted to give you an update on some finance matters that we have identified to help you with your processes. Please read our full story to understand more about arrears for previous years, outstanding monthly contributions, monthly breakdown forms and interfund adjustments.

[Find out more >](#)

Training

We still have several places remaining on our October webinar training sessions.

We'll also be adding more dates for later in the year, so please keep an eye on our [training page](#) for updates and to book your place.

[Find out more >](#)



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